

FLAG

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## GREEN FLAG

**SCHEDULE SOMETHING WITHIN 30 DAYS**

- It's your scheduled time for another pump
- You notice an earthy smell near your septic tank (but not your house)
- You have a slow drain 1–2 days after rain that eventually clears up
- Your aerobic alarm went off once and stopped after reset

**Call during business hours. No urgency.**

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## YELLOW FLAG

**SCHEDULE SOMETHING WITHIN 1-2 WEEKS**

- You still have a slow drain 3+ days after rain has stopped
- You notice a mild sewage smell inside (weak, intermittent)
- You hear gurgling pipes once or twice a day
- Your aerobic alarm repeats or the red light stays on

**Call this week. Use your system normally, but don't wait.**

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## ORANGE FLAG

**CALL US WITHIN 24-48 HOURS**

- You have multiple fixtures slow at the same time
- There's a strong sewage smell inside the house
- You hear constant gurgling in your pipes
- There is standing water over your drain field (if you have one) in dry weather
- Your aerobic alarm won't reset

**Call tomorrow morning. Limit your water use until we get there.**

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## RED FLAG

**STOP USING WATER. CALL NOW.**

- You have stuff backing up into toilets, sinks, or tubs
- You can see raw sewage visible in your yard
- There is an overwhelming smell inside or outside
- All your drains are blocked

**Stop using water immediately. This is an emergency.**